

David Lahoz

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Experience

- **Information Security Officer**, pure11 GmbH (part of Dastex Group)– Grünwald, Germany (Nov 2025 – Present)
 - Overseeing information security governance across Dastex Group entities, aligning practices with ISO 27001 and group-wide compliance standards.
 - Leading security awareness initiatives and phishing simulations to enhance user resilience and reduce risk.
 - Coordinating risk assessments, incident response, and access-control policies across Cloud M365 and hybrid environments.
 - Advising executive management on cybersecurity strategy, policy frameworks, and audit readiness.
- **IT Manager**, pure11 GmbH (part of Dastex Group)– Grünwald, Germany (Mar 2024 – Nov 2025)
 - Leading infrastructure and security consolidation post-acquisition, co-owning IT policy governance with executive leadership to standardize systems, access controls (MFA, Conditional Access, etc.), across six entities.
 - Defining and executing a unified IT strategy post-acquisition, balancing strategic oversight with hands-on technical implementation.
 - Overseeing third-party IT vendors and service providers to align operations with group-wide objectives.
 - Leading internal automation initiatives to reduce operational workload and improve user satisfaction and productivity across business units.
- **System Administrator**, Stryber – Munich, Germany (Feb 2022 – Mar 2024)
 - Project-managed the MDM platform migration to Kandji, aligning policies with CIS1 benchmarks and coordinating rollout across international teams.
 - Standardized Google Workspace configurations company-wide, enhancing administrative efficiency and security posture.
 - Acted as regional IT lead, supporting global offices (Dubai, Singapore, Kyiv, Zurich, Valencia, and Munich).
 - Managed external IT service providers and coordinated procurement of hardware and software assets across regional offices.
- **System Administrator**, Grifols – Parets del Vallès, Spain (Mar 2021 – Feb 2022)
 - Administered Citrix, VMware, and Windows Server environments, ensuring high availability and minimal downtime for critical systems.
 - Led infrastructure replacement projects during End-of-Support transitions, ensuring continuity and modernizing legacy systems.
 - Supported cross-border IT deployments in Egypt and Germany, coordinating with local teams during post-acquisition integration.
 - Documented infrastructure changes and procedures to support knowledge transfer and ensure continuity across operational teams.

- **Solutions Engineer**, char desarrollo de sistemas – Mataró, Spain (Jun 2018 – Jun 2020)
 - Delivered technical pre-sales support, collaborating with the sales team to design tailored PBX middleware solutions for enterprise and hospitality clients.
 - Presented product demos and conducted proof-of-concept sessions to address customer needs and accelerate deal closures.
 - Supported deployment alignment by coordinating engineering and clients to ensure successful implementation of pre-sales requirements.
- **System Administrator**, Abertis – Barcelona, Spain (Jul 2010 – May 2018)
 - Administered Windows Server environments and managed day-to-day IT operations to ensure consistent performance and availability.
 - Performed hardware maintenance, imaging, and user support across business units.
 - Supported software deployments, OS rollouts, and lifecycle management of workstations and servers.
 - Contributed to internal audits and software license compliance by maintaining accurate inventory records and documentation.

Education

La Salle Gràcia (Spain) – Associate Degree in Systems and Network Administration (2020 – 2022)

Salesians de Sarrià (Spain) – Associate Degree in IT Systems Operations (2007 – 2009)

Technologies

Operating Systems & Platforms: Windows (Client & Server), macOS, Linux (basic), VMware

Cloud & Identity: Microsoft 365 (Entra ID, Conditional Access Policies, Intune, Exchange Online)

Cybersecurity Strategy: Governance alignment, Conditional Access design, policy definition (usage, procedures, security baselines), CIS Controls implementation, access policy standardization

Device Management: Microsoft Intune, Kandji (MacOS and iOS MDM), Apple Business Manager

IT Service Management: Jira Service Management, Incident & Change Management, Access Provisioning, Asset Lifecycle, SLA Monitoring, Workflow Automation (ticket routing, approvals, asset updates, Jira Workflow Automation)

Languages

Native: Catalan, Spanish

Fluent: English

Intermediate: French

Basic: German, Italian